

Corrections Desk Activity Update

November 2025

To: Area and District Corrections Chairs
Area and District BTG Chairs
Area and District H & I Chairs
Correctional Facility Groups Listed Contact

cc: Regional Trustees, Area Delegates

From: Kacie N., Corrections Coordinator
(212) 870-3085
corrections@aa.org

Warm greetings from the Corrections desk here at the General Service Office (GSO) US/Canada. It is so nice to be in touch with you all.

If you are a new Corrections Chair – welcome aboard! As many of you know, your Area Registrar can update information in our Fellowship Connection database for new committee chairpersons, although some new committee chairs contact us directly to provide their contact information. In any event, please continue to reach out when changes are made so we can continue to have the most up to date contact information to send you current news and updates from the office.

DIGITAL LITERATURE BEHIND THE WALLS

Contracts with tablet vendors have enabled AAWS and AA Grapevine literature to be available on tablets found in various correctional facilities in the United States. Contracts are in place via vendors: Edovo, Ingram/CoreSource, JPay, OverDrive, Securus Technologies, ViaPath Technologies (formerly GTL). Most recently, we have established a new contract with the vendor Smart Communications. As a result of our efforts, A.A. content is now available on 75,000 tablets with several thousand more expected over the next couple of months.

The Corrections desk and the Publishing team have recently uploaded 90 additional items including pamphlets, Twelve Steps and Twelve Traditions in ASL, and the Primary Purpose Podcast to the Edovo vendor. Please see the visual below which displays the content uploaded along with tablet analytics as of November 2025. The Corrections desk has also created a video walkthrough demonstrating what it looks like to login from a tablet. The demonstration can be viewed by accessing this link: [Edovo Tablet Walkthrough on Vimeo](https://vimeo.com/1065875927/57a115db09?share=copy) (<https://vimeo.com/1065875927/57a115db09?share=copy>).

The **Tablet Literature list** (<https://www.aa.org/tablet-literature-list-corrections-desk>) has been added to the Contents of the Corrections Kit as a new service piece. The Tablet Literature List provides a title listing of all available literature through JPay-Securus and Edovo/GTL tablets. Additionally, we have updated the **AA Grapevine Literature list**. (Please contact the Corrections desk if you would like more information on available literature or analytics for your area.)

You can also view pamphlet availability, as shown below, by applying the filters “Archives/History of A.A.”, “New to A.A.”, and Pamphlets in the search parameters of the Literature Listing on aa.org.

As you will see, we have started to reshape service material to reflect the new digital infrastructure with reference to the Corrections desk email address.

Current Edovo Tablet Analytics as of November 2025

Title Audiobooks	Unique Starts	Unique Completes
Alcoholics Anonymous - Audiobook (4th Edition)	23,040	15,620
Twelve Steps and Twelve Traditions - Audiobook	29,130	22,058
Living Sober - Audiobook	17,341	13,009
Daily Reflections (Audiobook)	31,806	25,607
Les Alcooliqes Anonymes (Livre audio)	1,956	997
Les Douze Étapes et les Douze Traditions (Livre audio)	1,342	547
Vivre ... sans alcool (Livre audio)	2,165	954
Réflexions Quotidiennes (Livre audio)	3,717	2,531
Alcohólicos Anónimos (Audio libro)	32,500	24,964
Doce Pasos y Doce Tradiciones (Audio libro)	17,348	12,560
Viviendo Sobrio (Audio libro)	22,856	18,073
Reflexiones Diarias (Audio libro)	82,768	72,236
Alcoholics Anonymous - ASL	50,342	16,470

Title Newsletter	Unique Starts	Unique Completes
Alcoholics Anonymous: Box 4-5-9 Fall 2023 Edition	1,338	250
Alcoholics Anonymous: Box 4-5-9 Spring 2024 Edition	278	159
Alcoholics Anonymous: Box 4-5-9 Summer 2024 Edition	433	235
Alcoholics Anonymous: Box 4-5-9 Winter 2023 Edition	315	186
Alcoholics Anonymous: Sharing from Behind the Walls Fall 2023	959	557
Alcoholics Anonymous: Sharing from Behind the Walls Spring/Summer 2024	279	208
Alcoholics Anonymous: Sharing from Behind the Walls Winter 2023-2024	309	227
Alcoholics Anonymous: Sharing from Behind the Walls Spring/Summer 2025	39	34
Alcoholics Anonymous: Box 4-5-9 Spring 2025 Edition	154	85
Alcooliques Anonymes: Édition Printemps 2025 du Box 4-5-9	18	11
Alcooliques Anonymes: Partages Derrière Les Murs - Printemps/Été 2025	9	4
Alcohólicos Anónimos: Box 4-5-9 Edición de Primavera 2025	11	3
Alcohólicos Anónimos: Compartiendo Desde Detrás De Los Muros - Primavera/Verano 2025	15	11

Title eBooks	Unique Starts	Unique Completes
A.A. in Prison: Inmate to Inmate	2,229	373
Alcoholics Anonymous (4th Edition)	2,440	322
Alcoholics Anonymous Comes of Age	978	129
As Bill Sees It	1,403	132
Came to Believe	991	122
Daily Reflections	13,734	1,188
Dr. Bob and the Good Oldtimers	952	99
Experience, Strength & Hope	1,783	208
Living Sober	1,460	277
Our Great Responsibility	848	118
Pass It On	1,489	143
Twelve Steps and Twelve Traditions	1,786	293
Plain Language Big Book: A Tool for Reading Alcoholics Anonymous	2,142	270
Experience, force & espoir	376	330
Le Mouvement des AA Devient Adulte	288	41
Les AA en Prison	1,074	135
Les Alcooliques anonymes	130	40
Les Douze Étapes et les Douze Traditions	135	42
Notre grande responsabilité	621	99
Nous en Sommes Venus à Croire	439	50
Réflexions de Bill	717	57
Réflexions Quotidiennes	276	33
Vivre ... sans alcool!	78	23
AA Llega a su Mayoría de Edad	638	69
Alcohólicos Anónimos	714	106
Como Lo Ve Bill	927	83
Doce Pasos y Doce Tradiciones	411	66
Llegamos a Creer	1,128	128
Nuestra gran responsabilidad	1,541	178
Reflexiones Diarias	1,729	118
Viviendo Sobrio	219	41

What can you do?

Inform corrections professionals about the availability of A.A. and AA Grapevine literature through the contracts we have with many major tablet vendors including Edovo, Ingram/CoreSource, JPay, OverDrive, Securus Technologies, Smart Communications, ViaPath Technologies (formerly GTL); and that the literature is available in the "Recovery" section of the tablet or by entering the title in the search queue.

CALL FOR SHARED EXPERIENCE: *The Corrections desk would appreciate hearing from corrections committees or members willing to share with us how they have found tablets to be useful when receiving or carrying the message of A.A. behind the walls.*

CORRECTIONS IN CANADA

The Corrections desk recently met with the Correctional Service Canada (CSC) where we provided contact information for Area trusted servants and provided information on the services coordinated by the General Service Office. The CSC has informed the corrections coordinator that they are looking to improve their footprint in Corrections Correspondence and look forward to meeting more regularly to support that effort.

CALL FOR SHARED EXPERIENCE: *The Corrections desk would appreciate hearing from corrections committees or members willing to share experience with Escorted Temporary Absence (ETA). Your experience helps to build our repository of shared experience and gives us information with which to develop service material to help others when engaging in this service.*

CORRECTIONS CORRESPONDENCE SERVICE (CCS)

The Corrections desk has completed an inventory and clean sweep of all inside and outside contacts listed for CCS. This allows us to maintain more accurate contact information for those participating in this special service. We have moved members who have been released or have been unresponsive to communication from the Corrections desk to inactive. This troubleshoots many issues around waiting periods for those participating in this service.

As of November 2025, this is the total amount of volunteers engaging in CCS:

Inside Members:

2,899 Male
778 Female

Outside Members:

1,513 Male
1,059 Female

There is still a need within the Correction Correspondence Service (CCS) for:

- Spanish speaking men from the eastern US to correspond with persons in custody.
- Female participants in the US who are persons in custody.
- Expansion of our participant list in Canada, both inside and outside members.
- French speaking participants in the US and Canada.

How can you help?

Please share the CCS sign-up forms with your home group, the correctional settings you visit and any other A.A. event you attend. Sign-up forms and pre-stamped envelopes are available from GSO at no cost thanks to Seventh Tradition contributions to the A.A. General Service Board from A.A. members and groups.

Here are the *revised* sign-up forms:

F-26 Corrections Correspondence — a special kind of A.A. Service

<https://www.aa.org/corrections-correspondent-sign-form>

F-73 Corrections Correspondence Service Insider Request Form

<https://www.aa.org/corrections-correspondence-service-insider-request-form>

What can you do?

When bringing meetings to correctional facilities please ask members if they have signed up for the Corrections Correspondence Service, and if their outside matches have contacted them. If there are issues related to CCS communication, please contact the Corrections desk so we can properly address any issues with the member.

Electronic Mail and Third-Party Processing Centers

With the implementation of Third-Party Mailing Processing Centers, we have received feedback that has allowed us to explore new logistical operations for sending mail. When carrying the message to the inside of Correctional Facilities, we ask you to survey those who write to the General Service Office Corrections Desk. We ask this so we can get additional information regarding facilities and our level of consistency when sending and receiving mail. If there are any variables or hardships, we prefer to know. Please email the Corrections desk with all related information: corrections@aa.org

The desk has been using and keeping records of third-party electronic mailing systems to review and determine if this will become a new standard for communication moving forward in corrections settings. Some vendors being explored are: Jpay.com, Textbehind.com, GTL.net, Corrlinks.com, Securustech.net, and ConnectNetwork.com (GTL).

CALL FOR SHARED EXPERIENCE: *The Corrections desk would appreciate hearing from members corresponding with insiders through digital messaging platforms while performing the Corrections Correspondence Service. Your experience helps to build our repository of shared experience and gives us information with which to develop service material to help others when engaging in this service.*

F-163 Prerelease Contact Service

The desk added an option on the CCS form where participants can indicate if they would like to be contacted with Prerelease Contact information when they are six months away from being released.

The desk has edited Prerelease Contact Information - Inside (F-163) to include the GSO address along with space for local committees to include their specific mailing address and contact information.

The desk has included information on the Prerelease Contact Service in the Sharing from Behind the Walls newsletter. The newsletter is now accessible on tablets and continues to be sent with every outgoing letter the desk mails to members who have contacted the Corrections desk from behind the walls.

F-162 A.A. Corrections Prerelease Contact Information - Outside

<https://www.aa.org/aa-corrections-prerelease-contact-information-outside>

F-163 A.A. Corrections Prerelease Contact Information - Inside

<https://www.aa.org/aa-corrections-prerelease-contact-information-inside>

CORRECTIONS KIT CONTENTS & SERVICE MATERIAL AVAILABLE ONLINE

Please visit the “Corrections Committees” section of GSO’s A.A. website where corrections literature and service material are available. <https://www.aa.org/corrections-committees>

The Corrections Workbook has been updated and is available for purchase through the online bookstore. <https://onlineliterature.aa.org/Corrections-Workbook>

SHARING FROM BEHIND THE WALLS NEWSLETTER

The most current issue of the newsletter [Sharing from Behind the Walls](#) is available on aa.org. The newsletter is published three times a year and contains excerpts of sharing from letters written by persons in custody that are sent to this desk. If you need a reminder about how valuable your A.A. service is, please read this shared experience.

This newsletter will no longer be physically mailed to members outside of correctional facilities but remains free and accessible to read, share, and print on our website aa.org. This decision was made due to the high printing and production cost of the printed format. (<https://www.aa.org/sharing-from-behind-the-walls>)

Please take advantage of the previous editions available in English, French, and Spanish. They can continue to be effectively used.

The Corrections desk continues to make current information available through the newsletter for members on the inside.

CORRECTION COMMITTEE SURVEY

The Corrections desk completed a survey in 2024 which is available upon request for trusted servants who may be new to this type of service. Please contact corrections@aa.org for additional information on the survey.

Additionally, the desk continues to receive shared experience from groups on the inside, and we encourage trusted servants to continue to share these experiences about group activity behind the walls so we can continue to build our repository of information and shape service material to reflect this.

CALL FOR SHARED EXPERIENCE: *The Corrections desk continues to need more shared experience for meetings behind the walls that conduct their meeting in French or Spanish. We look forward to learning more about meeting formats and group activities taking place in languages other than English to improve our limited sharing in our repository.*

WEEKLY INTERNATIONAL CORRECTIONS ONLINE MEETING

The purpose of the meeting is to share experience with *carrying the message* to the inside members. Trusted servants meet to discuss best practices and learn how to implement them in their own Areas. **Everyone is welcome** at this meeting, especially present and past correction chairs, and anyone who is interested in A.A. corrections service.

Meeting ID: 841 1036 5604 (no password needed).

The first and last Sunday of the month meets at 6pm (EST) and all other Sundays meet at 11am (EST).

ACCESSIBILITY IN CORRECTIONS

If you serve members behind the walls that are Deaf/Hard of Hearing, there are resources that currently exist, many of which are available on deafaa.org.

To see a list of A.A. resources available to help those who would benefit from accessibility resources, check out the [Accessibility Resources flyer](https://www.aa.org/accessibility-resources) (<https://www.aa.org/accessibility-resources>).

Special Forum for Deaf Alcoholics

Join us online **Saturday, January 17, 2026**, for A Language and Cultural Special Forum for Deaf A.A. Members who use American Sign Language (ASL), Langue des Signes Québécoise (LSQ) & Lengua de Señas Mexicana (LSM).

Please attend to learn how to better support Deaf A.A. members in your community, in treatment settings and in correctional facilities!

*Please help us get this information out to Deaf alcoholics using the following YouTube digital flyer-<https://www.youtube.com/watch?v=HZjrfG1fzjM>

Thank you for your service.

###